

Home Access packages

HOME ACCESS

NEXT GENERATION LEARNING



Home Access packages have been designed with learners' needs in mind, and consist of:

- a user device – portable or desktop PC
- pre-installed productivity, e-safety and Assistive Technology applications
- 1 year service and support including warranty and re-instatement service in the event of theft
- One year broadband connectivity (currently mobile only).



Home Access packages can only be sold by approved suppliers and are available for purchase by all. They have to meet a published functional and technical Statement of Requirement but this approach means that a range of packages can be offered to families.

Each Home Access package is pre-installed and pre-configured to help ensure that families have an 'out of the box' experience where they can quickly and easily get started. All packages come with the following software and applications:

- Operating systems which are pre-configured with the latest security updates
- Pre-installed office productivity

applications which allow learners to create, edit and save word processor, spreadsheet and presentation documents

- An internet browser with all necessary media plug-ins which support a range of rich media formats such as DVD video, mp3 audio and more
- A specially sourced Assistive Technology software package that should assist the majority of learners with additional needs, as well as having potential benefits for all. This includes:
 - Read&Write which helps users develop their writing skills through text prediction
 - iZoom which reads aloud highlighted text. It also provides screen magnification and support for users who are colour blind
 - MindView3, a mind mapping programme that helps users to structure, visualise and classify ideas.
- Installed anti-virus software with three years of pre-paid updates and firewall enabled on all devices
- Pre-configured parental controls in line with BSI PAS74:2008
- Wireless connectivity as standard.

To ensure that families are provided with the support they need all the packages come with:

- one year's technical support including a national rate or less phone number
- re-instatement service in the event of theft (limited to one claim within the 12 month period)
- return to base warranty in the event of manufacturing fault.

Packages also include internet access for a minimum of 12 months. All connectivity is subject to a fair use policy, however, families will not be subject to charges or be cut off; rather suppliers have to utilise throttling mechanisms in the event of excessive use.

And finally, to ensure that families are equipped to make the most of their new package for learning all Home Access packages come with:

- Know IT All for Parents, the award-winning e-safety guide from Childnet International, installed on all devices
- advice and guidance delivered alongside every package to help families get their packages set up
- a Home Access How to guide on the desktop of every machine which explain the features of the packages to parents to help them use it more effectively
- a specially designed Home Access website for parents, carers and learners signposting to relevant online resources, sources of further support and information about how to get the most out of the internet. The new Family Information Directory of family services is also integrated into the Home Access website.

Home Access Grant helpline

Call: 0333 200 1004*



Minicom: 0121 748 1471

Support the programme

www.homeaccess.org.uk



Realise the benefits

www.becta.org.uk/homeaccess



*Calls may be monitored or recorded to maintain high levels of security and quality of service. Calls to this number cost no more than a call to a 01 or 02 number and count towards inclusive minutes in the same way as 01 and 02 calls. These rules apply to calls from any type of line including mobile, BT, other fixed line or payphone.

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